

IT Engineer

03/12/2009

Company: Tawasul Telecom

Reference Number: ITEK

Location: Kuwait

Job Description

Purpose of Job Position:

- Responsible for daily operation of company IT

Main responsibilities:

- Reporting tasks
- Keep KPIs and KQIs related to Job Position
- Develop and maintain the company IT infrastructure
- Responsible for the installation, modification, testing, servicing, backup of company IT infrastructure systems and equipment
- Operation systems and applications support
- Create and maintain documentation, maintain records on repairs, downtime, changes and updates
- Coordinate and support in solving of critical and emergency situations
- Analyze risks of company IT operation and ensure necessary steps to prevent them
- Creation and actualization of security policy for company IT and systems
- Responsible for fulfilling SLAs statements
- Provide feedback to relevant departments
- Performs other related duties as required.

Required Skills:

Languages: English, and Arabic is preferred

Experience required:

- 3+ years of experience in IT and systems operation
 - Knowledge about multiplatform server HW and SW
 - Ability to deliver precise solutions, sense for detail, strong analytical skills, self management, flexibility, organizational skills
 - PC Skills (HW/SW): Windows, Unix OS
 - Operating systems on administrative level (Linux, *nix, Windows)
 - MS Active directory and MS Exchange
 - Systems and application troubleshooting
 - Computer and server hardware experience
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- Application and systems redundancy techniques
- Internet architecture and principle
- Network architectures
- Routing and switching principle
- TCP/IP routed protocols
- LAN implementation, troubleshooting and maintenance

Personality: Excellent verbal and written communication skills, responsibility, accuracy, analytical thinking, ability to find and select effective approaches.

Education: Secondary school (communication faculty)

Preferred Skills:

- Linux, *nix, SUN experience
- Database administration
- Storage and SAN technologies
- ISP operational experience

Other information:

Career Level: Mid Level (minimum 3 year experience required)

Employment Status: Full time

Starting Date: ASAP